

The Reliability and Usability of the Nedap Voting Machine

A Pilot Study



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1. Introduction

The University of Twente conducted a pilot study on the reliability and usability of the NEDAP voting machine, which is used for provincial, national and European elections in the Netherlands. The main reason for this study was the Dutch media coverage about potential drawbacks of electronic voting systems (in contrast to the traditional pencil and paper ballots). Discussions about the reliability and usability of voting machines may be resolved using expert analysis of the design specifications of the voting system, but such discussions tend to be inaccessible for the general public. We therefore designed a study that focuses on the actual functioning of the voting machine. Our study has two aims. First, the research will provide a preliminary answer to the question to what extent the current voting machine is reliable and user-friendly. Second, it will serve as a pilot study to estimate the feasibility of this type of research for future elections.

The reliability issue concerns the correspondence between the input and the output of the voting machine. Is the print-out (output) of the voting machine a reliable reproduction of the votes that have been cast by the voters (input)?

The usability issue concerns the question whether voters can easily and effectively cast their vote using the voting machine. Does the voting machine enable voters to cast the vote of their choice? To answer this question, a comparison was made between the voting machine and the traditional (paper and pencil) vote ballot.

In this report, the design and the results of the study are described. Chapter 2 addresses the research method used. The results are presented in chapter 3. In chapter 4, the main conclusions from the study are discussed. These conclusions involve the reliability and usability of the voting machine as well as the design of this type of research.

2. Method

In this chapter, we will first describe the research procedure (2.1). After that, we will briefly discuss the analysis of the results (2.2).

2.1 Research procedure

The research took place on the day of the national elections for the Dutch House of Commons (Tweede Kamer) on November 22, 2006. The town hall of the city of Enschede served as the research location. The polling place located in the same building normally receives about 1500 voters on an election day. But due to the fact that voters are nowadays allowed to choose a polling place of their own choice, the number of voters was considerably higher this election. In total, more than 1800 voters visited the town hall of Enschede to cast their votes. Of this group, 566 people participated in our study (31%). All participants were subject to the following research protocol.

Step 1: Casting the real vote

Participants in our study were people who actually voted on November 22. Posters announcing the research were placed at the entrance of the town hall. The poster stated that the voters would possibly be asked to participate in the study. To avoid interference with real voting behaviour, recruitment of participants started when people left the real voting office.

Step 2: Recruitment

Voters who left the voting office were randomly addressed by a research worker (clearly recognizable as such by a badge) and asked to participate in a study into the user-friendliness of the voting machine and the traditional voting ballot. They were told that the research would only take a few minutes and that six vouchers of € 50 each would be drawn at random among the participants. During the peak hours at the voting office not all voters could be asked for their participation.

Step 3: Research explanation

Voters who agreed to participate in the study were guided to a separate room in the town hall where a voting office was simulated. The participants received a brief explanation of the research. It was explained to them that they had to bring out a vote once more, and that they had to do this using both the voting machine and the traditional voting ballot. It was clearly emphasised that these votes were 'fake' and that the research had nothing to do with the real elections.

Step 4: Voting task

The participants received a form with a participant number and some demographic questions (gender, age, and educational level) which they were asked to fill out afterwards. A researcher instructed the respondent that they would have to cast a vote on a certain candidate. The voting assignment consistently included: (a) the name of the candidate for whom the participant had to vote, (b) the political party to which the candidate belonged, and (c) the number of the candidate on the list of the political party. Translated from Dutch, the instruction was:

You are going to bring out a fake vote. This is for research purposes only. Your vote will not affect the real elections today. We ask you to vote twice, once using the voting machine and once using a traditional voting ballot. Your goal is to vote for [first name plus family name candidate]. This person is number [#] on the list of [name of the political party]. (...) So you are going to vote for [first name plus family name candidate]. This person is number [#] on the list of [name of the political party]. (...) Is this clear? [If no: answer questions or repeat voting assignment.]

Each participant received a different voting task. Participant 2, was asked to vote for the second person on the first list. Participant number 3 for the third person of the first list, and so forth. In this way, all respondents (total number of 566) were given a unique voting task, and all possible voting possibilities were included in the research. After the instructions, participants were guided to the place with the voting machine and the ballots.

Step 5: Voting

The participants were either referred to the voting machine or to the voting ballot. The order of votes (machine versus ballot) was systematically varied, depending on the participant number. The first 25 participants voted on the machine first and used the ballot after that; the next 25 participants voted using ballot first and then used the voting machine, etcetera. To check whether the participants voted correctly on paper, the ballots were marked with participant numbers. To check whether the participants voted correctly using the voting machine, and to compare the input and the output of the voting machine, a small video camera was installed which recorded all participant actions with the voting machine. The camera was unobtrusively placed about 1 metre (3 feet) above the display.

Step 6: End of the session

When the participants had finished the voting procedure, they were asked to fill out and hand in their short form concerning demographic data. If the participants wanted to have chance to win a voucher, they were asked to write their name and address on a separate list.

The entire data collection (including the setting-up of the research facilities, the actual data collection, and the extraction of voting results from the voting machine) took place in the presence of a notary.

2.2 Analysis of the results

To determine the reliability of the voting machine, a comparison was made between the list of voting tasks, the actual voting behaviour on the voting machine (video recording) and the output of the voting machine. To study the usability of the voting machine and the voting ballot, we examined the cases in which participants appeared to deviated from their voting task.

3. Results

In this chapter an overview is given of the composition of the sample (3.1). Then the reliability of the voting machine is discussed (3.2) and also the results concerning the user-friendliness of the voting machine and voting ballot are discussed (3.3).

3.1 Sample

After the voting tasks, the participants had to fill out a form with questions about their gender, age and educational level. Not all participants completed this form, and some participants only completed it partially. Of the 459 participants who completed the question about gender, 56% were male and 44% female. The age of the participants varied from 18 to 89 years old. The average age was 40.3 years old. Tabel 1 presents an overview of the educational level of the participants.

Educational level	Frequency	Percentage
No education	7	1%
Primary school	13	2%
LTS, LEAO, LHNO VMBO	19	3%
MAVO, (M)ULO, VMBO-t	51	9%
MBO, MTS, MEAO, BOL	57	10%
HAVO, VWO, HBS, MMS	38	7%
HBO, HTS, HEAO	172	30%
University	169	30%
Unknown	40	7%
Total	566	100%

Table 1. Educational level of the participants

3.2 Reliability of the voting machine

Using the video camera recordings, it was possible to compare actual machine input with machine output. In Appendix 1, a full list is included comparing the input and output. There appeared to be a 100% correspondence between the votes that were cast by the participants and the election result produced by the voting machine. Based on these findings, the voting machine can be labelled as entirely reliable.

3.3 Usability of the voting machine and the ballot

In 29 of all 566 cases (5%) a deviation between voting task and actual vote occurred. The types of error and the causes differ however and are not all practically meaningful. In table 2, all deviations are presented, along with a brief explanation.

NO.	TARGET	BALLOT	COR	MACH	COR	MISTAKE	ORDER
8	1,08	8,01	0	8,01	0	Personal mistake participant	Machine-Ballot
13	1,13	1,01	0	1,01	0	Personal mistake participant	Machine-Ballot
29	1,29	1,01	0	1,01	0	Personal mistake participant	Ballot-Machine
35	1,35	1,34	0	1,35	1	Interface ballot	Ballot-Machine
36	1,36	1,36	1	nothing	0	Research problem	Ballot-Machine
46	1,46	2,46	0	1,46	1	Interface ballot	Ballot-Machine
48	1,48	1,48	1	1,28	0	Research problem	Ballot-Machine
64	1,64	1,01	0	1,01	0	Personal mistake participant	Machine-Ballot
68	1,68	2,68	0	1,68	1	Interface ballot	Machine-Ballot
71	1,71	2,1	0	2,1	0	Personal mistake participant	Machine-Ballot
76	2,02	stopped	0	stopped	0	Research problem	Ballot-Machine
80	2.06	2.06	1	2.05	0	Interface machine	Ballot-Machine
83	2,09	4,01	0	4,01	0	Personal mistake participant	Ballot-Machine
96	2,22	2,22	1	3,22	0	Interface machine	Ballot-Machine
97	2,23	2,23	1	3,23	0	Interface machine	Ballot-Machine
129	2,55	1,55	0	1,55	0	Interface ballot and machine	Ballot-Machine
147	2,73	2,73	1	2,74	0	Personal mistake participant	Ballot-Machine
192	3,38	3,38	1	4,01	0	Interface machine	Ballot-Machine
251	5,11	5,12	0	5,12	0	Research problem	Machine-Ballot
267	5,27	5,27	1	5,24	0	Interface machine	Machine-Ballot
277	6,09	6,08	0	9,09	0	Personal mistake participant	Ballot-Machine
302	7,04	4,01	0	4,01	0	Personal mistake participant	Machine-Ballot
332	8,04	6,04	0	6,04	0	Personal mistake participant	Ballot-Machine
351	8,23	13,01	0	13,01	0	Personal mistake participant	Machine-Ballot
395	10,08	10,08	1	10,09	0	Interface machine	Ballot-Machine
415	11,16	11,04	0	15,04	0	Personal mistake participant	Machine-Ballot
427	11,28	nothing	0	7,06	0	Personal mistake participant	Ballot-Machine
489	14,11	14,13	0	14,11	1	Interface ballot	Ballot-Machine
511	16,02	16,02	1	16,01	0	Interface machine	Machine-Ballot

Table 2. All voting situations where a deviation occurred

Note: Column 1 [NO] contains the participant number. Column 2 [TARGET] presents the voting task (1.08 stands for candidate #8 on list 1—CDA). Column 3 [BALLOT] and 5 [MACH], respectively, show the actual vote of the participant in the paper-ballot and the voting-machine condition. Column 4 and 6 [COR] indicate whether the votes were correct (1) or incorrect (0). Column 7 [MISTAKE] provides a brief indication of the possible cause of the deviation. Column 8 [ORDER] contains the order in which participants had voted (first the voting machine and then the paper balllot, or the other way around).

1. Personal mistakes of the participants (13 times)

By far, most deviations must be attributed to personal mistakes by the participants. These participants had difficulties remembering their voting task and as a result of this they voted on another candidate. An indicator for this type of errors was the consistency between the deviation on the voting ballot and the voting machine (participants made the same mistake twice) and the distance between the voting task and the actual vote (the mistake could not be attributed to the incorrect reading of the rows or columns). In five cases, the participants seemed to vote on the party of their preference (as voted 10 minutes before the research for the real election): the vote had nothing to do with the voting task (participants 71, 83, 302, 332 and 351). In three cases, the participants consistently voted on the first candidate of the list, and forgot to vote on a candidate lower on the list (participants 13, 29 and 64). In two cases the participants seemed to vote on random candidates who had nothing to do with the voting task (participants 277 and 415). In one case, the participant appeared to mix up the list number and the candidate number: instead of number 8 of list 1, this participant voted for number 1 of list 8 (participant 8). In one case, a verbalisation of the participant (on the camera recording) made clear that the participant had forgotten the candidate number: on paper, the respondent correctly voted for number 73 of list 2; before using the voting machine, the participant said that he had to vote for number 74 of the same list (participant 147). Finally, a seriously disabled person had difficulties with both manners of voting: on paper he did not succeed at all, while on the voting machine he only managed to cast a random vote (participant 427).

2. Research problems (4 times)

Four of the deviations found must be attributed to various aspects of the research setting. The video recordings showed that one of the participants casted a vote with the voting machine, which was not stored (participant 36). This happened because the voting machine was not released by one of the research assistants. Another problem occurred due to a difference in length between the lists on the ballot and on the voting machine. When voting using the ballot, one participant noticed that his candidate was located in the first column, on third place from below. He took the same strategy using the voting machine, not noticing that the candidate was someone else (participant 48). Another participant refused to vote both using the ballot and using the voting machine (participant 76). Finally,

one participant voted wrong twice, because he was misled by an erroneous voting instruction by the present notary.

3. Deviations as a possible consequence of the lay-out of the voting ballot (5 times)

Some deviations may be attributed to the lay-out of the voting ballot. In four cases, participants who voted correctly using the voting machine, made a mistake on the voting ballot (participants 35, 46, 68 and 489). They all appeared to misread a column or a row. Three of them probably did not make their mistake due to memory problems, as they voted wrongly at their first vote using the ballot, and after that voted correctly using the voting machine. In one case a participant made a mistake in a column both with the ballot and with the voting machine (participant 129).

4. Deviation as a possible consequence of the interface of the voting machine (8 times)

Some deviations with the voting machine may have also been caused by the interface of the machine panel. With the exception of participant 129 (as mentioned above), who casted both votes wrongly, these participants voted correct on the ballot, but made a mistake when using the voting machine (participants 80, 96, 97, 192, 267, 395 and 511). Five of these participants voted (correctly) on the ballot first and then incorrectly on the voting machine. Their problems might be caused by memory problems. The other two made a mistake using the voting machine first, and after that voted correctly on the ballot.

In all, it can be said that no serious problems have arisen with the voting computer and the voting ballot. When personal errors of participants and research problems are set aside, usability problems occurred with the voting ballot in five of the 566 cases (0.9%) With the voting machine, problems occurred in eight of the 566 cases (1.4%). With these small numbers, statistical comparisons of the two types of voting appear to be irrelevant. The same applies to an analysis of the influence of voter or context characteristics on usability problems.

4. Conclusions

4.1 Conclusions about the Nedap voting machine

- The output of the Nedap voting machine fully corresponds with the input. For the 566 casted votes it can be concluded that the voting machine is 100% reliable.
- There are few usability problems with the voting machine and the traditional voting ballot. When personal mistakes and research problems are set aside, both types of voting caused usability problems for about 1% of all participants.
- In all, the voting machine appears to be the better option of the two, since the machine output is final, in contrast to paper ballots, which have to be counted manually afterwards.

4.2 Conclusions about the design of the study

- Research like the study reported here may help to monitor the reliability and usability of the voting machine, and to address societal concerns about electronic voting in an insightful way.
- For such a monitoring function, it is important that (a) the research is conducted on a larger scale, and (b) the voting machines included in the test are randomly selected from all voting machines available.
- Voters appear to be willing to participate in this type of research.
- Regarding practical implementation attention must be paid to:
 - A sufficient number of research assistants: 1 or 2 for the recruitment of participants, 4 for the execution of the research.
 - Careful and solid placement of the camera. A digital camera (connected to a laptop) is preferred.
 - o A smaller and more quiet research room.

Appendices

Appendix 1. Reliability voting machine (comparison INPUT-OUTPUT) Appendix 2. Results of all participants.

Appendix 1. Reliability voting machineComparison between INPUT and OUTPUT of the voting machine

TARGET THEOR-OUTPUT	MACHINE-INPUT	MACHINE-OUTPUT	INPUT = OUTPUT
	1 4		1
	1 1	1	1
	1 1 1	1	1
	' ' 1 1	1	1
	1 1	· 1	1
	1 1	1	1
	1 0	0	1
	1 1	1	1
	1 1	1	1
	1 1 1	1	1
	1 1 1 0		1
1.14		1	1
	1 1	1	1
-	1 1	1	1
	1 1	1	1
	1 1	1	1
	1 1 1	1	1
	' ' 1 1	1	1
	1 1	· 1	i
1.23	1 1	1	1
	1 1	1	1
-	1	1	1
	1 1	1	1
	1 1 2	1 2	1
	1 0		1
	1 1	1	i
1.31	1 1	1	1
	1 1	1	1
	1 1	1	1
	1 1 1	1	1
	1 1 1 0		1
1.37	-	1	1
	1 1	1	1
1.39	1 1	1	1
1.4		1	1
	1 1	1	1
	1 1 1	1	1
	ı ı 1 1	1	1
	1 1	· 1	1
	1 1	1	1
	1 1	1	1
-	1 0		1
	1		1
	1 1 1	1	1
1.52	' ' 1 1	1	1
	1 1	1	1
1.54	1 1	1	1
	1 2		1
	1 1		1
	1 1 1	1	1
	1 1	1	1
	1 1	1	1
1.61	1 1	1	1
	1 1	1	1
	1 1	1	1
	1 0 1 1	0	1
	' ' 1 1	1	1
	1 1	1	1
1.68	1 1	1	1
1.69	1 1		1
	1 1		1
	1 0		1
	l 1 l 1		1 1
	' ' 1 1	1	1
•••	. '		

2.01	4	2	2	4
	1	2	2	1
2.02	1	0	0	1
2.03	1	1	1	1
2.04	1	1	1	1
2.05	1	2	2	1
2.06	1			
		0	0	1
2.07	1	1	1	1
2.08	1	1	1	1
2.09	1	0	0	1
2.1	1	1	1	1
2.11	1	1	1	1
2.12	1	1	1	1
2.13	1	1	1	1
2.14	1	1	1	1
2.15	1	1	1	1
2.16	1	1	1	1
2.17	1	1	1	1
2.18	1	1	1	1
2.19	1	1	1	1
2.2	1	1	1	
				1
2.21	1	1	1	1
2.22	1	0	0	1
2.23	1	0	0	1
2.24	1	1	1	1
2.25				
	1	1	1	1
2.26	1	1	1	1
2.27	1	1	1	1
2.28	1	1	1	1
2.29	1	1	1	1
2.3	1	1	1	1
2.31	1	1	1	1
2.32	1	1	1	1
2.33	1	1	1	1
2.34	1	1	1	1
2.35	1	1	1	1
2.36	1	1	1	1
2.37	1	1	1	1
2.38	1	1	1	1
2.39	1	1	1	1
2.4	1	1	1	1
2.41	1	1	1	
				1
2.42	1	1	1	1
2.43	1	1	1	1
2.44	1	1	1	1
2.45	1	1	1	1
	1	1	1	
2.46				1
2.47	1	1	1	1
2.48	1	1	1	1
2.49	1	1	1	1
2.5	1	1	1	1
2.51	1	1	1	1
2.52	1	1	1	1
		1		4
2.53	1		1	
2.54	1	1	1	1
2.55	1	0	0	1
2.56	1	1	1	
				1
2.57	1	1	1	1
2.58	1	1	1	1
2.59	1	1	1	1
2.6	1	1	1	1
		1		
2.61	1		1	1
2.62	1	1	1	1
2.63	1	1	1	1
2.64	1	1	1	1
2.65	1	1	1	1
2.66	1	1	1	1
2.67	1	1	1	1
2.68	1	1	1	1
2.69	1	1	1	1
2.7	1	1	i	1
2.71	1	1	1	1
2.72	1	1	1	1
2.73	1	0	0	1
2.74	1	2	2	1
2.75	1	1	1	1
2.76	1	1	1	1
2.77	1	1	1	1
2.78	1	1	1	1
			The second secon	

2.70				4
2.79	1	1	1	1
2.8	1	1	1	1
2.0				
3.01	1	1	1	1
3.02	1	1	1	1
	1	i	1	
3.03				1
3.04	1	1	1	1
3.05	1	1	1	1
3.06	1	1	1	1
3.07	1	1	1	1
	1	1	1	
3.08				1
3.09	1	1	1	1
3.1	1	1	1	1
0.1				
3.11	1	1	1	1
3.12	1	1	1	1
3.13	1	1	1	1
3.14	1	1	1	1
3.15	1	1	1	1
	1			
3.16		1	1	1
3.17	1	1	1	1
3.18	1	1	1	1
3.19	1	1	1	1
3.2	1	1	1	1
3.21	1	1	1	1
0.21				
3.22	1	2	2	1
3.23	1	2	2	1
3.24	i 1		1	
3.24		1		1
3.25	1	1	1	1
3.26	1	1	1	1
0.20				
3.27	1	1	1	1
3.28	1	1	1	1
3.29	1	1	1	1
3.3	1	1	1	1
3.31	1	1	1	1
3.32	1	1	1	1
3.33	1	1	1	1
3.34	1	1	1	1
3.35	1	1	1	1
3.36	1	1	1	1
3.37		1	1	
3.37	1			1
0.07				1
3.38	1	0	0	
3.38				4
3.38 3.39	1	1	1	1
3.38 3.39 3.4	1 1	1 1	1 1	1 1
3.38 3.39	1	1	1	1 1
3.38 3.39 3.4 3.41	1 1 1	1 1 1	1 1 1	1 1 1
3.38 3.39 3.4 3.41 3.42	1 1 1 1	1 1 1 1	1 1 1	1 1 1
3.38 3.39 3.4 3.41 3.42 3.43	1 1 1 1	1 1 1 1	1 1 1 1	1 1 1 1
3.38 3.39 3.4 3.41 3.42 3.43	1 1 1 1	1 1 1 1	1 1 1 1	1 1 1 1
3.38 3.39 3.4 3.41 3.42 3.43 3.44	1 1 1 1 1	1 1 1 1 1	1 1 1 1 1	1 1 1 1 1
3.38 3.39 3.4 3.41 3.42 3.43 3.44 3.45	1 1 1 1 1 1	1 1 1 1 1 1	1 1 1 1 1 1 1 1 1	1 1 1 1 1 1
3.38 3.39 3.4 3.41 3.42 3.43 3.44 3.45 3.46	1 1 1 1 1 1 1	1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1
3.38 3.39 3.4 3.41 3.42 3.43 3.44 3.45 3.46	1 1 1 1 1 1	1 1 1 1 1 1	1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1
3.38 3.39 3.4 3.41 3.42 3.43 3.44 3.45 3.46 3.47	1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1
3.38 3.39 3.4 3.41 3.42 3.43 3.44 3.45 3.46 3.47 3.48	1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1
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3.38 3.39 3.4 3.41 3.42 3.43 3.44 3.45 3.46 3.47 3.48 3.49 3.5 3.51 3.51	1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1
3.38 3.39 3.4 3.41 3.42 3.43 3.44 3.45 3.46 3.47 3.48 3.49 3.5 3.51 3.51	1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1
3.38 3.39 3.4 3.41 3.42 3.43 3.44 3.45 3.46 3.47 3.48 3.49 3.5 3.51 3.51 3.52 3.53	1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1		1 1 1 1 1 1 1 1 1 1 1 1 1
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3.38 3.39 3.4 3.41 3.42 3.43 3.44 3.45 3.46 3.47 3.48 3.49 3.5 3.51 3.52 3.53 3.54 3.55 3.56 4.01 4.02 4.03 4.04 4.05	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
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3.38 3.39 3.4 3.41 3.42 3.43 3.44 3.45 3.46 3.47 3.48 3.49 3.5 3.51 3.52 3.53 3.54 3.55 3.56 4.01 4.02 4.03 4.04 4.05 4.06 4.07	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
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3.38 3.39 3.4 3.41 3.42 3.43 3.44 3.45 3.46 3.47 3.48 3.49 3.5 3.51 3.52 3.53 3.54 3.55 3.56 4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08 4.09 4.1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
3.38 3.39 3.4 3.41 3.42 3.43 3.44 3.45 3.46 3.47 3.48 3.49 3.5 3.51 3.52 3.53 3.54 3.55 3.56 4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08 4.09 4.1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
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3.38 3.39 3.4 3.41 3.42 3.43 3.44 3.45 3.46 3.47 3.48 3.49 3.5 3.51 3.52 3.53 3.54 3.55 3.56 4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08 4.09 4.1 4.11 4.12 4.13		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		
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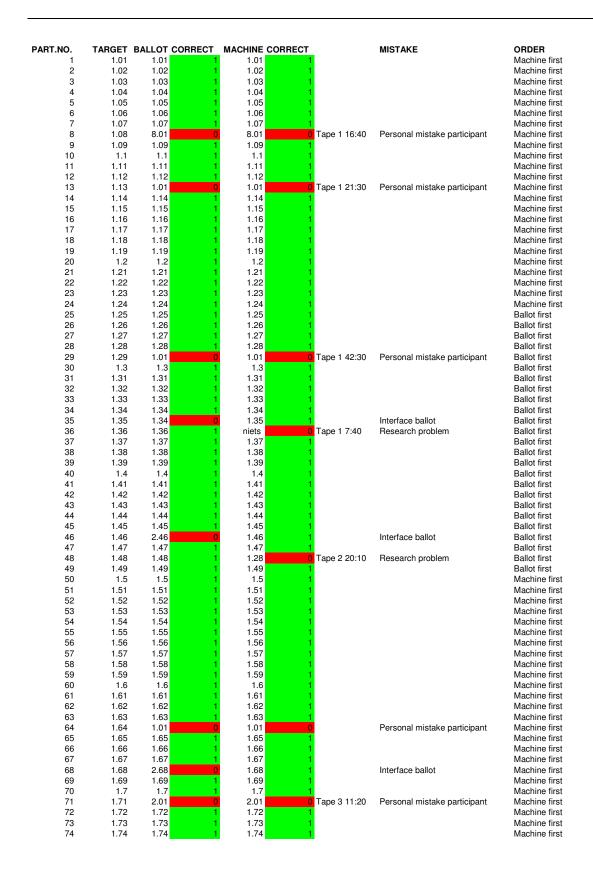
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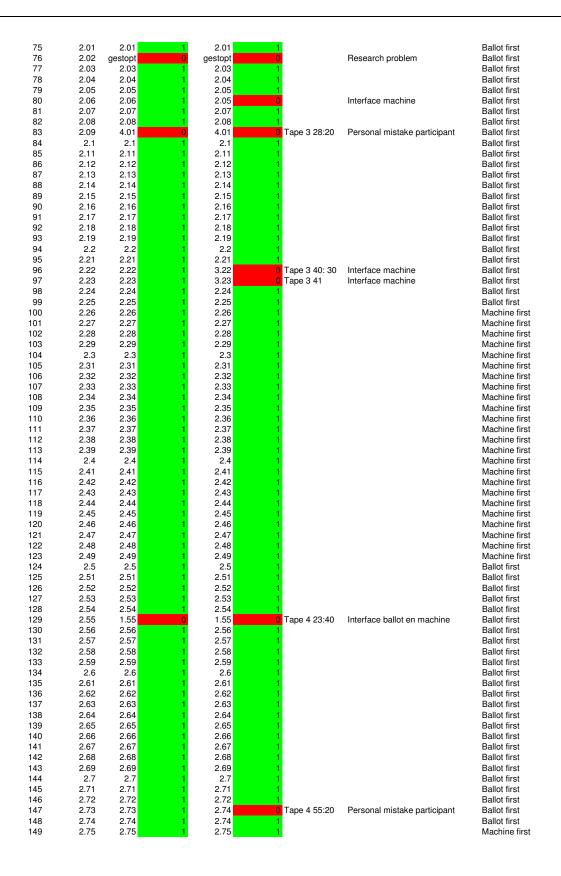
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17.17		1	i	
17.18	1	1	1	
	1			
17.2	1	1	1	
17.21	1	1	1	
17.22	1	1	1	
17.23	1	1	1]
17.24	1	1	1	
17.25	1	1	1]
17.26	1	1	1]
17.27	1	1	1	1
18.01	1	1	1	1
18.02	1	1	1	1
18.03	1	1	1	1
18.04	1	1	1	1
18.05	1	1	1	1
18.06	1	1	1	1
18.07	1	1	1	1
18.08	1	1	1	1
18.09	1	1	1	1
18.1	1	1	1	1
19.01	1	1	1	1
19.02	1	1	1	1
19.03	1	1	1	1
19.04	1	1	1	1
19.05	1	1	1	1
19.06	1	1	1	1

19

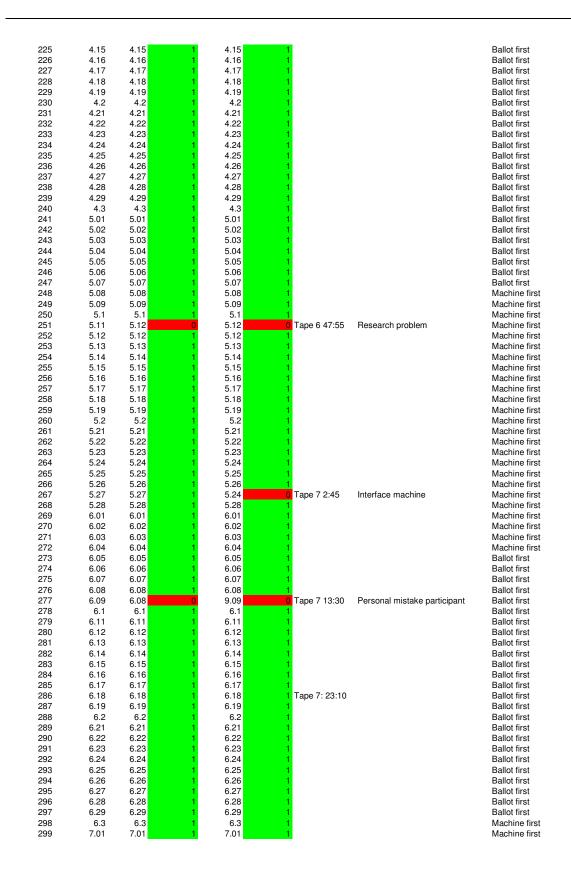
RELIABILITY

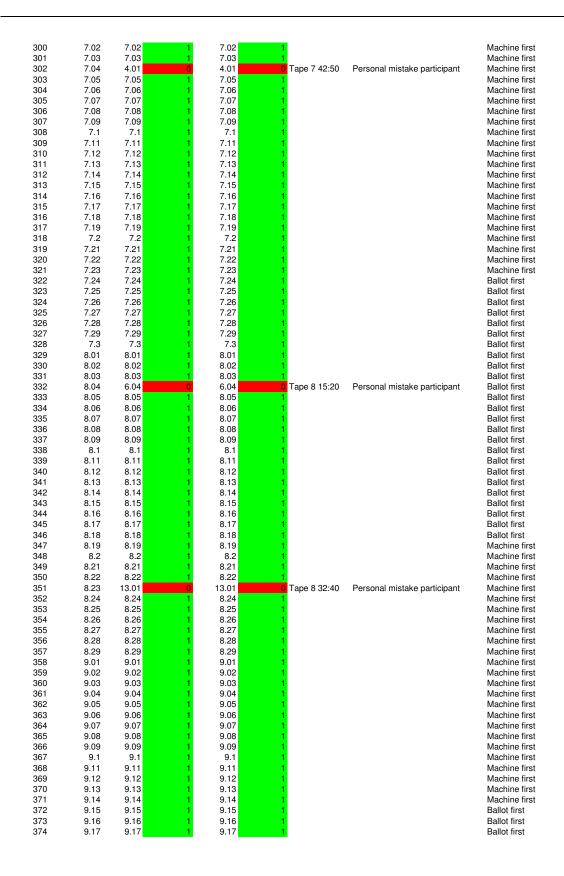
Appendix 2. Results of all participants Comparison between assigned and casted votes (voting ballot and voting machine)

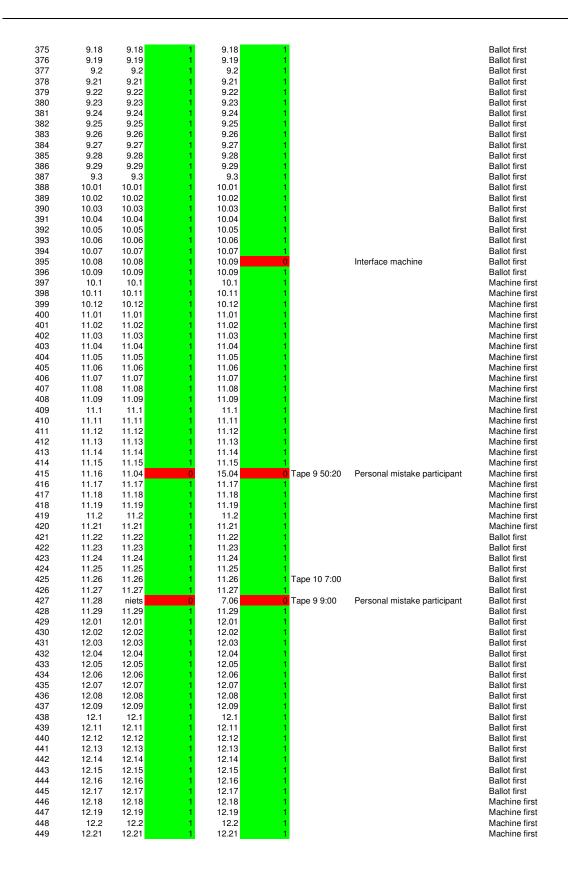




150	2.76	2.76	1	2.76	1	Machine first
151	2.77	2.77	1	2.77	1	Machine first
152	2.78	2.78	4	2.78		Machine first
153	2.79	2.79	1	2.79	<u>1</u>	Machine first
154	2.8	2.8	1	2.8	1	Machine first
155	3.01	3.01	1	3.01	1	Machine first
		3.02	4	3.02		Machine first
156	3.02					
157	3.03	3.03	1	3.03	<u>1</u>	Machine first
158	3.04	3.04	1	3.04	1	Machine first
159	3.05	3.05	1	3.05	1	Machine first
160	3.06	3.06		3.06		Machine first
161	3.07	3.07	1	3.07		Machine first
162	3.08	3.08	1	3.08	1	Machine first
163	3.09	3.09	1	3.09	1	Machine first
164	3.1	3.1		3.1	•••	Machine first
165	3.11	3.11	1	3.11		Machine first
166	3.12	3.12	1	3.12	1	Machine first
167	3.13	3.13	1	3.13	1	Machine first
		3.14	4	3.14		
168	3.14					Machine first
169	3.15	3.15	1	3.15	<u>1</u>	Machine first
170	3.16	3.16	1	3.16	1	Machine first
171	3.17	3.17	1	3.17	1	Machine first
172	3.18	3.18		3.18		Machine first
173	3.19	3.19	1	3.19	<u>1</u>	Machine first
174	3.2	3.2	1	3.2	1	Ballot first
175	3.21	3.21	1	3.21	1	Ballot first
176	3.22	3.22	1	3.22		Ballot first
177	3.23	3.23	1	3.23	<u> </u>	Ballot first
178	3.24	3.24	1	3.24	1	Ballot first
179	3.25	3.25	1	3.25	1	Ballot first
180	3.26	3.26	1	3.26	<mark>-1</mark>	Ballot first
181	3.27	3.27	1	3.27	1	Ballot first
182	3.28	3.28	1	3.28	1	Ballot first
183	3.29	3.29	1	3.29	1	Ballot first
184	3.3	3.3	- 1	3.3	<u> </u>	Ballot first
185	3.31	3.31	1	3.31	1	Ballot first
186	3.32	3.32	1	3.32	1	Ballot first
187	3.33	3.33	1	3.33	4	Ballot first
188	3.34	3.34		3.34	•••	Ballot first
189	3.35	3.35	1	3.35	1	Ballot first
190	3.36	3.36	1	3.36	1	Ballot first
191	3.37	3.37	1	3.37	1	Ballot first
					T 5 00 40 late for a same him	
192	3.38	3.38		4.01	Tape 5 38:10 Interface machine	Ballot first
193	3.39	3.39	1	3.39		Ballot first
194	3.4	3.4	1	3.4	1	Ballot first
195	3.41	3.41	1	3.41	1	Ballot first
			4			
196	3.42	3.42		3.42	•••	Ballot first
197	3.43	3.43	1	3.43		Ballot first
198	3.44	3.44	1	3.44	1	Ballot first
199	3.45	3.45	1	3.45	1	Machine first
200					1	
	3.46	3.46		3.46		Machine first
201	3.47	3.47	1	3.47		Machine first
202	3.48	3.48	1	3.48	<u>1</u>	Machine first
203	3.49	3.49	1	3.49	1	Machine first
204	3.5	3.5	1	3.5	1	Machine first
205	3.51	3.51		3.51		Machine first
206	3.52	3.52	1	3.52	<u> </u>	Machine first
207	3.53	3.53	1	3.53	1	Machine first
208	3.54	3.54	1	3.54		Machine first
209	3.55	3.55	1	3.55		Machine first
210				3.56		Machine first
	3.56	3.56	1			
211		3.56 4.01	1	4.01	i i	Machine first
	3.56 4.01	4.01	1	4.01	1	
212	3.56 4.01 4.02	4.01 4.02	1	4.01 4.02		Machine first
212 213	3.56 4.01 4.02 4.03	4.01 4.02 4.03	1 1 1	4.01 4.02 4.03		Machine first Machine first
212 213 214	3.56 4.01 4.02 4.03 4.04	4.01 4.02 4.03 4.04	1 1 1 1	4.01 4.02 4.03 4.04		Machine first Machine first Machine first
212 213	3.56 4.01 4.02 4.03	4.01 4.02 4.03	1 1 1 1 1	4.01 4.02 4.03		Machine first Machine first
212 213 214 215	3.56 4.01 4.02 4.03 4.04 4.05	4.01 4.02 4.03 4.04 4.05	1 1 1 1 1 1	4.01 4.02 4.03 4.04 4.05		Machine first Machine first Machine first Machine first
212 213 214 215 216	3.56 4.01 4.02 4.03 4.04 4.05 4.06	4.01 4.02 4.03 4.04 4.05 4.06	1 1 1 1 1 1	4.01 4.02 4.03 4.04 4.05 4.06		Machine first Machine first Machine first Machine first Machine first Machine first
212 213 214 215 216 217	3.56 4.01 4.02 4.03 4.04 4.05 4.06 4.07	4.01 4.02 4.03 4.04 4.05 4.06 4.07	1 1 1 1 1 1 1 1 1	4.01 4.02 4.03 4.04 4.05 4.06 4.07		Machine first
212 213 214 215 216 217 218	3.56 4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08	4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08	1 1 1 1 1 1 1	4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08		Machine first
212 213 214 215 216 217	3.56 4.01 4.02 4.03 4.04 4.05 4.06 4.07	4.01 4.02 4.03 4.04 4.05 4.06 4.07	1 1 1 1 1 1 1	4.01 4.02 4.03 4.04 4.05 4.06 4.07		Machine first
212 213 214 215 216 217 218 219	3.56 4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08 4.09	4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08 4.09	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08 4.09		Machine first
212 213 214 215 216 217 218 219 220	3.56 4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08 4.09 4.1	4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08 4.09 4.1	1	4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08 4.09 4.1		Machine first
212 213 214 215 216 217 218 219 220 221	3.56 4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08 4.09 4.1	4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08 4.09 4.1 4.11		4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08 4.09 4.1		Machine first
212 213 214 215 216 217 218 219 220 221 222	3.56 4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08 4.09 4.11 4.11	4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08 4.09 4.1 4.11 4.12	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08 4.09 4.1 4.11 4.11		Machine first
212 213 214 215 216 217 218 219 220 221	3.56 4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08 4.09 4.1	4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08 4.09 4.1 4.11	1	4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08 4.09 4.1		Machine first
212 213 214 215 216 217 218 219 220 221 222	3.56 4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08 4.09 4.11 4.11	4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08 4.09 4.1 4.11 4.12	1	4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08 4.09 4.1 4.11 4.11		Machine first
212 213 214 215 216 217 218 219 220 221 222 223	3.56 4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08 4.09 4.11 4.11 4.12 4.13	4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08 4.09 4.1 4.11 4.12 4.13	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	4.01 4.02 4.03 4.04 4.05 4.06 4.07 4.08 4.09 4.1 4.11 4.11 4.11 4.12		Machine first







450	10.00	10.00	4	10.00	4	Machine first
450	12.22	12.22		12.22		Machine first
451	12.23	12.23	1	12.23		Machine first
452	12.24	12.24	1	12.24	<mark>1</mark>	Machine first
453	12.25	12.25	4	12.25	1	Machine first
454	12.26	12.26		12.26		Machine first
455	12.27	12.27	1	12.27		Machine first
456	12.28	12.28	1	12.28	<mark>1</mark>	Machine first
457	12.29	12.29	1	12.29	1	Machine first
458	12.3	12.3		12.3		Machine first
459	13.01	13.01	1	13.01		Machine first
460	13.02	13.02	1	13.02	1	Machine first
461	13.03	13.03	4	13.03	1	Machine first
462	13.04	13.04	- 1	13.04		Machine first
463	13.05	13.05	1	13.05		Machine first
464	13.06	13.06	1	13.06	1	Machine first
465	13.07	13.07	4	13.07		Machine first
466	13.08	13.08	- 1	13.08		Machine first
467	13.09	13.09	1	13.09	1	Machine first
468	13.1	13.1	1	13.1	1	Machine first
469	13.11		4		4	Machine first
		13.11		13.11		
470	13.12	13.12	- 1	13.12		Machine first
471	13.13	13.13	1	13.13	1	Ballot first
472	13.14	13.14	1	13.14	1	Ballot first
473	13.15	13.15	4	13.15		Ballot first
474	13.16	13.16	- 1	13.16		Ballot first
475	13.17	13.17	1	13.17	1	Ballot first
476	13.18	13.18	1	13.18	1	Ballot first
477	13.19	13.19	4			Ballot first
				13.19		
478	13.2	13.2	1	13.2		Ballot first
479	14.01	14.01	1	14.01	<mark>1</mark>	Ballot first
480	14.02	14.02	- 1	14.02	1	Ballot first
481	14.03	14.03		14.03		Ballot first
482	14.04	14.04	1	14.04		Ballot first
483	14.05	14.05	1	14.05	<mark>1</mark>	Ballot first
484	14.06	14.06	4	14.06	1	Ballot first
485	14.07	14.07		14.07		Ballot first
486	14.08	14.08	1	14.08		Ballot first
487	14.09	14.09	1	14.09	1	Ballot first
488	14.1	14.1	4	14.1		Ballot first
					lutaufaaa kallat	
489	14.11	14.13	U	14.11	Interface ballot	Ballot first
490	14.12	14.12	1	14.12	1	Ballot first
491	14.13	14.13	1	14.13	<mark>f.</mark>	Ballot first
492	14.14	14.14	4	14.14		Ballot first
493	14.15	14.15	1	14.15		Ballot first
494	14.16	14.16	1	14.16		Ballot first
495	14.17	14.17	1	14.17	1	Ballot first
496	14.18	14.18	4	14.18	1	Machine first
497	14.19	14.19		14.19		Machine first
498	14.2	14.2	1	14.2		Machine first
499	14.21	14.21	1	14.21	<mark>1</mark>	Machine first
500	14.22	14.22	1	14.22	1	Machine first
501	14.23	14.23		14.23		Machine first
502	14.24	14.24	1	14.24		Machine first
503	14.25	14.25	1	14.25	1	Machine first
504	15.01	15.01	1	15.01	1	Machine first
					4	
505	15.02	15.02		15.02		Machine first
506	15.03	15.03	1	15.03		Machine first
507	15.04	15.04	1	15.04	1	Machine first
508	15.05	15.05	1	15.05	1 Tape 11 20:00	Machine first
509	15.06	15.06	4	15.06	1	Machine first
510	16.01	16.01	- 1	16.01		Machine first
511	16.02	16.02	1	16.01	Tape 11: 23:40 Interface machine	Machine first
512	16.03	16.03	1	16.03	1	Machine first
513	16.04	16.04	4	16.04	4	Machine first
514	16.05	16.05	1	16.05		Machine first
515	16.06	16.06	1	16.06	<mark>1</mark>	Machine first
516	16.07	16.07	1	16.07	1	Machine first
		16.08	4	16.08		
517	16.08					Machine first
518	16.09	16.09	1	16.09	<mark>1</mark>	Machine first
519	16.1	16.1	1	16.1	1	Machine first
520	16.11	16.11	1	16.11	1	Ballot first
521	16.12	16.12	1	16.12		Ballot first
522	16.13	16.13	1	16.13	T C C C C C C C C C C C C C C C C C C C	Ballot first
523	16.14	16.14	1	16.14	1	Ballot first
524	17.01	17.01	1	17.01	1	Ballot first

525	17.02	17.02	1	17.02	1
526	17.03	17.03	1	17.03	1
527	17.04	17.04	1	17.04	1
528	17.05	17.05	1	17.05	1
529	17.06	17.06	1	17.06	1
530	17.07	17.07	1	17.07	1
531	17.08	17.08	1	17.08	1
532	17.09	17.09	1	17.09	1
533	17.1	17.1	1	17.1	1
534	17.11	17.11	1	17.11	1
535	17.12	17.12	1	17.12	1
536	17.13	17.13	1	17.13	1
537	17.14	17.14	1	17.14	1
538	17.15	17.15	1	17.15	1
539	17.16	17.16	1	17.16	1
540	17.17	17.17	1	17.17	1
541	17.18	17.17	0	17.18	1
542	17.19	17.19	1	17.19	1
543	17.2	17.2	1	17.2	1
544	17.21	17.21	1	17.21	1
545	17.22	17.22	1	17.22	1
546	17.23	17.23	1	17.23	1
547	17.24	17.24	1	17.24	1
548	17.25	17.25	1	17.25	1
549	17.26	17.26	1	17.26	1
550	17.27	17.27	1	17.27	1
551	18.01	18.01	1	18.01	1
552	18.02	18.02	1	18.02	1
553	18.03	18.03	1	18.03	1
554	18.04	18.04	1	18.04	1
555	18.05	18.05	1	18.05	1
556	18.06	18.06	1	18.06	1
557	18.07	18.07	1	18.07	1
558	18.08	18.08	1	18.08	1
559	18.09	18.09	1	18.09	1
560	18.1	18.1	1	18.1	1
561	19.01	19.01	1	19.01	1
562	19.02	19.02	1	19.02	1
563	19.03	19.03	1	19.03	1
564	19.04	19.04	1	19.04	1
565	19.05	19.05	1	19.05	1
566	19.06	19.06	1	19.06	1

Ballot first Machine first